

#### The State of New Hampshire

# Department of Environmental Services



#### Michael P. Nolin Commissioner

Mr. Plumber, Inc. Attn: Augustine J. Messineo 9 Washington Street Pelham, NH 03076

Re: Town of Pelham Transfer Station

NOTICE OF PROPOSED ADMINISTRATIVE FINE No. AF 04-086

September 9, 2004

#### I. INTRODUCTION

This Notice of Proposed Administrative Fine and Hearing is issued by the Department of Environmental Services, Water Division ("the Division") to Mr. Plumber, Inc., pursuant to RSA 482-B:8.II and Env-C 616. The Division is proposing that fines totaling \$2,000 be imposed against Mr. Plumber, Inc. for the violations alleged below. This notice contains important procedural information. Please read the entire notice carefully.

#### II. PARTIES

- 1. The Department of Environmental Services, Water Division, is an administrative agency of the State of New Hampshire, having its principal office at 29 Hazen Drive, Concord, NH 03302.
- 2. Mr. Plumber, Inc. is a New Hampshire corporation having a mailing address of 9 Washington Street, Pelham, NH 03076.

#### III. SUMMARY OF FACTS AND LAW SUPPORTING CLAIMS

- 1. RSA 482-B regulates water well contractors and pump installers and establishes the NH Water Well Board ("Board"). Pursuant to rulemaking authority conferred by RSA 482-B:4, the Board has adopted rules to implement this regulatory program (We 100 to 1000, "Water Well Rules"). Under RSA 482-B:8 and :16, the Department of Environmental Services ("DES") has concurrent authority with the Board to enforce RSA 482-B and the Water Well Rules.
- 2. RSA 482-B:16, II authorizes the Commissioner of DES to impose administrative fines of up to \$2,000 for each offense for violations of RSA 482-B or of any rule adopted or license issued under that statute. Pursuant to rulemaking authority contained therein, the Commissioner has adopted Env-C 616 to establish the schedule of fines for such violations.
- 3. RSA 482-B:5, I, requires a person to obtain a pump installer license from the NH Water Well Board ("Board") prior to engaging in the business of pump installation.
- 4. The Pelham Transfer Station is a municipally owned solid waste transfer facility located in Pelham, NH.

- 5. On July 29, 2004, the Division received a complaint from the Town of Pelham, Office of Selectmen regarding the installation of a well pump by Mr. Plumber, Inc. at the Pelham Transfer Station.
- 6. A subsequent investigation by Division staff revealed that on or about June 17, 2004, Mr. Plumber, Inc. installed a 1 Hp submersible pump in the well servicing the Pelham Transfer Station.
- 7. Two violations of the Water Well Rules were observed at the wellhead as follows:
  - a. The pump service equipment grounding conductor was not bonded to the well casing in accordance with We 702.04(i), and
  - b. The wire connections in the well were not water tight connections as required by We 702.04(j).
- 8. NH Water Well Board records indicate that Mr. Plumber, Inc. has not been issued a pump installer license.

#### IV. VIOLATIONS ALLEGED AND PROPOSED ADMINISTRATIVE FINE

- 1. Mr. Plumber, Inc. has violated RSA 482-B:5 by installing a submersible pump in the well servicing the Pelham Transfer Station without first obtaining a pump installer license.
- 2. For the violation identified above, Env-C 616.02(d) specifies a fine of \$2,000.

The total fine being sought is \$2,000.

#### V. REQUIRED RESPONSE, OPPORTUNITY FOR HEARING

Pursuant to Env-C 601.06, Mr. Plumber, Inc. is required to respond to this notice. Please respond no later than October 11, 2004, using the enclosed colored form.

- 1. If Mr. Plumber, Inc. would like to have a hearing, please sign the appearance section of the colored form and return it to the DES Legal Unit, as noted on the form. A Notice of Scheduled Hearing will be issued.
- 2. If Mr. Plumber, Inc. chooses to waive the hearing and pay the proposed fine, please have the authorized representative sign the waiver (lower portion) and return it with payment of the fine to the DES Legal Unit.
- 3. If Mr. Plumber, Inc. wishes to discuss the possibility of settling the case, please have the authorized representative sign the appearance and return it to the DES Legal Unit and call the DES Legal Unit to indicate Mr. Plumber, Inc.'s interest in settling.

Mr. Plumber, Inc. is not required to be represented by an attorney. If Mr. Plumber, Inc. chooses to be represented by an attorney, the attorney must file an appearance and, if a hearing is held, submit proposed findings of fact to the person conducting the hearing.

#### VI. DETERMINATION OF LIABILITY FOR ADMINISTRATIVE FINES

Pursuant to Env-C 601.09, in order for any fine to be imposed after a hearing, the Division must prove, by a preponderance of the evidence, that Mr. Plumber, Inc. committed the violations alleged and that the total amount of fines sought is the appropriate amount under the applicable statute and rules. Proving something by a preponderance of the evidence means that it is **more likely than not** that the thing sought to be proved is true.

If the Division proves that Mr. Plumber, Inc. committed the violations and that the total amount of fines sought is the appropriate amount under the applicable statute and rules, then the fine sought will be imposed, subject to the following:

- \* Pursuant to Env-C 601.09(c), the fine will be **reduced by 10%** for each of the circumstances listed below **that Mr. Plumber, Inc. proves, by a preponderance of the evidence,** applies in this case:
  - 1. The violation was a one-time or non-continuing violation, and Mr. Plumber, Inc. did not know about the requirement when the violation occurred, and the violation has not continued or reoccurred as of the time of the hearing, and any environmental harm or threat of harm has been corrected, and Mr. Plumber, Inc. did not benefit financially, whether directly or indirectly, from the violation.
  - 2. At the time the violation was committed, Mr. Plumber, Inc. was making a good faith effort to comply with the requirement that was violated.
  - Mr. Plumber, Inc. has no history of non-compliance with the statutes or rules implemented by DES or with any permit issued by DES or contract entered into with DES.
  - 4. Other information exists which is favorable to Mr. Plumber, Inc.'s case which was not known to the Division at the time the fine was proposed.

## \*\*\*\*\*IMPORTANT NOTICE\*\*\*\*\*

An administrative fine hearing is a formal hearing. Any hearing will be tape recorded, and all witnesses will testify under oath or affirmation. At the hearing, the Division will present testimony and evidence to try to prove that Mr. Plumber, Inc. committed the violation(s) alleged above and that the fine(s) should be imposed. The hearing is Mr. Plumber, Inc.'s opportunity to present testimony and evidence that Mr. Plumber, Inc. did not commit the violation(s) and/or that the fine(s) should not be imposed, or that the fine(s) sought should be reduced. If Mr. Plumber, Inc. has any evidence, such as photographs, business records or other documents, that believes show that Mr. Plumber, Inc. did not commit the violation(s) or that otherwise support Mr. Plumber, Inc.'s position, Mr. Plumber, Inc. should bring the evidence to the hearing. Mr. Plumber, Inc. may also bring witnesses (other people) to the hearing to testify on Mr. Plumber, Inc.'s behalf.

If Mr. Plumber, Inc. wishes to have an informal meeting to discuss the issues, Mr. Plumber, Inc. must contact the DES Legal Unit at (603) 271-6072 to request a prehearing conference.

\*\*\*\*\*\*

Information regarding this proposed fine may be made available to the public via the DES Web page (www.des.state.nh.us). If Mr. Plumber, Inc. has any questions about this matter, please contact the DES Legal Unit, at (603) 271-6072.

Harry T. Stewart, P.E., Director Water Division

Enclosure (NHDES Fact Sheet #CO-2002)

cc: Gretchen R. Hamel, Administrator, DES Legal Unit
Michael J. Wall, DES Assistant Commissioner
Jennifer J. Patterson, Sr. Asst. Attorney General, NHDOJ/EPB
Anne Edwards, Esq., NHDOJ
Public Information Officer, DES PIP Office
Water Well Board
Rick Schofield, DES WSEB
Harrison Mackey, Licensing Coordinator – DES

# \*\*\* RETURN THIS PAGE ONLY \*\*\*

# MR. PLUMBER, INC. IS REQUIRED BY LAW TO RESPOND TO THIS NOTICE.

## PLEASE RESPOND NO LATER THAN October 11, 2004

Please check the appropriate line a <b>APPEARANCE</b> On behalf of Mr. I	and fill in the requested information below. Plumber, Inc.
I request to have a forma	I hearing scheduled in this matter.
I request to have a prehe	aring conference scheduled in this matter.
I would like to meet info	rmally to discuss the issues in this matter.
WAIVER OF HEARING On behalf	of Mr. Plumber, Inc.
I certify that I understand the right to a hearing regarding the imposition of the proposed administrative fine and that I hereby waive those rights. The fine payment in the amount of \$2,000 paid to "Treasurer, State of New Hampshire" is enclosed.*	
funds, pursuant to NH RSA 6:11-camount of the original check draf	t, draft, or money order that is returned due to insufficient a, DES may charge a fee in the amount of 5% of the face a, or money order or \$25.00, whichever is greater, plus all to collecting the amount of the original check draft, or money
Pursuant to Env-C 203.05 pleas	e provide the following information:
Signature	Date
Name (please print or type):	
Title:	
Phone:	

RETURN THIS PAGE ONLY TO:

Department of Environmental Services ~ Legal Unit Attn: Michael Sclafani, Legal Assistant 29 Hazen Drive, P.O. Box 95 Concord, NH 03302-0095

# ENVIRONMENTAL

# Fact Sheet



29 Hazen Drive, Concord, New Hampshire 03301 • (603) 271-3503 • www.des.nh.gov

CO-2

2002

# Administrative Fines of the Department of Environmental Services

The Commissioner of the Department of Environmental Services (DES) is authorized by several statutes to impose administrative fines for certain violations of those statutes. In order to implement this authority, the Commissioner has adopted rules which specify the procedures for notifying people that a fine is being proposed and which specify the fine amount for any given violation. These rules are identified as Chapter Env-C 600.

Administrative fine proceedings follow a defined path. The first step is for a Division of DES to issue a Notice of Proposed Fine. The Notice will inform you of the violations the Division believes you have committed, together with the dollar amount of the fine that is being proposed. At this point, a final decision as to whether to impose the fine has not been made ... the Notice simply initiates the proceeding. The Notice will also inform you that you have a right to have a hearing before a final decision will be made, and may give a date and time for the hearing.

The Notice you receive will have a page attached to it on which you can indicate whether you will attend a hearing or whether you are waiving your right to a hearing and paying the fine which has been proposed. YOU MUST COMPLETE AND RETURN THIS FORM. The worst thing you can do if you receive a Notice is to ignore it! Under the rules which have been adopted, the case can proceed even if you don't respond. In order to achieve the best result, you must participate in the process.

When you receive a Notice of Proposed Fine, if you are interested in trying to settle the case without going to a formal hearing you should contact the person identified in the Notice. Many fine cases are settled in this way, often with a lower fine, a payment schedule, and/or a suspended fine. The negotiations need to start soon after the Notice is received, though. Don't wait until the day scheduled for the hearing to ask about settling the case.

If the case proceeds to a hearing, the Commissioner will designate a person to serve as a hearing officer to preside at the formal hearing. The hearing officer will not have prior knowledge of the Division's allegations, and will be neutral insofar as the outcome of the case is concerned. At the hearing, the Division will be required to prove that the violation(s) occurred and that the proposed fine is warranted. You will have an opportunity to ask questions of (cross-examine) the Division staff, and also present your own evidence, including testimony of witnesses if you wish, to show why the fine should not be imposed.

(over)

After the hearing is over, the hearing officer will compile the record (i.e. all of the information that was received at the hearing) and will make a recommendation to the Commissioner as to whether or not the fine should be imposed. The Commissioner will make a decision based on the evidence and testimony, and the decision issued by the Commissioner will specifically state the reasons for the decision.

The rules adopted by the Commissioner require the proposed fine to be reduced in certain circumstances, which are listed at Env-C 601.09. These include that you have not previously violated a law or rule implemented by DES, or that you acted in good faith. The Commissioner also has the discretion to allow you to pay a fine on a payment schedule, and/or to suspend all or a portion of the fine conditional upon remedying the underlying violation or staying in compliance with DES requirements for a specified period of time.

Sometimes people are concerned that the findings and rulings made by the Commissioner might be used against them in a separate proceeding (for instance, if their neighbor sues them for damages arising out of the same violation(s) for which they are being fined). In such a case, DES has accepted payment of the fine with a specific denial of liability. This is like pleading "no contest" to a traffic ticket: you pay the fine assessed, but are not admitting that you did anything wrong.

This fact sheet is intended as a basic source of information concerning DES administrative fines. It is not intended to replace the laws and rules regarding administrative fines, but merely to provide a summary of them.

For more information contact the DES Legal Unit, PO Box 95, Concord, NH 03302-0095, (603) 271-6072.